



RPO

Registro pubblico delle opposizioni

SERVICE FOR CITIZENS

DEFINITION OF TELEPHONE CONTRACTOR

Any natural or legal person, entity or association that is party to a contract with a provider of publicly available telephone services for the provision of such services or recipient of such services, including by means of prepaid cards.

SCOPE OF APPLICATION

- All national telephone numbers, whether or not published in telephone directories, including mobile phones
- Postal addresses in public telephone directories

RIGHTS ACQUIRED WITH NEW RPO

- **Opt-out right to marketing** (sending of advertising material, direct sales, commercial communication, carrying out market research) carried out by telephone and traditional mail.
- **Cancellation of** previously issued telemarketing **consents** for the processing of numbers by telephone (with or without the intervention of a human operator).
- **Prohibition of communication to third parties**, transfer and dissemination of personal data of subscribers to the Public opt-out registry, by the data controller for the performance of telemarketing not related to the activities, products or services offered by the data controller.

SERVICES AVAILABLE

- **SUBSCRIPTION:** to object to telemarketing by telephone and/or paper mail, cancel previous consents and prohibit the communication of data to third parties
- **SUBSCRIPTION MANAGEMENT:**
 - **Renew subscription:** to cancel new advertising consents issued after initial subscription to the service.
 - **Unsubscribe:** to unsubscribe by removing your opt-out right to telemarketing.
 - **Selective revocation:** against one or more operators subscribed to the RPO who do not wish to exercise their right to opt-out telemarketing.

HOW TO ACCESS THE SERVICE

- **Telephone:** by calling from the number you intend to subscribe free-phone number **800 957 766** for fixed users and **06 42986411** for mobile users.
- **Sito web:** by filling in a special electronic form on the RPO website www.registrodelleopposizioni.it where the user is guided through the data entry process.
- **Email:** by filling in an editable PDF form available on the RPO website www.registrodelleopposizioni.it and sending it complete in all its parts via e-mail to iscrizione@registrodelleopposizioni.it.

DEFAULT SUBSCRIPTION

The following numbers are automatically subscribed to the new RPO:

- the numbers present in the Registry at the time the new service is launched
- fixed telephone numbers not published in telephone directories

In both cases, as there is no explicit request from the citizen, previous consents remain valid, with the option for the user to cancel them via the "Renew subscription" feature.



Call toll-free number:

800 957 766 for land-lines



06 42986411 for mobile phones

www.registrodelleopposizioni.it



Ministry of
economic development

SERVICE MANAGER

